

“Right First Time” Golden Rules

Framatome Quality
February 2023

« Right First Time » Golden Rules

Introduction

- Nuclear power is a historic industry with many normative, regulatory and technical constraints.
- We felt it was important to share golden rules to help us control the quality of products and services.
 - These rules are intended to be simple, understandable by all.
 - They focus on the essential stages of successful delivery: before and after ordering.
 - On the other hand, they are not exhaustive and are not intended to cover all constraints.
- By respecting these golden rules, we will together improve the quality of our products and services.

Main levers for controlling Quality



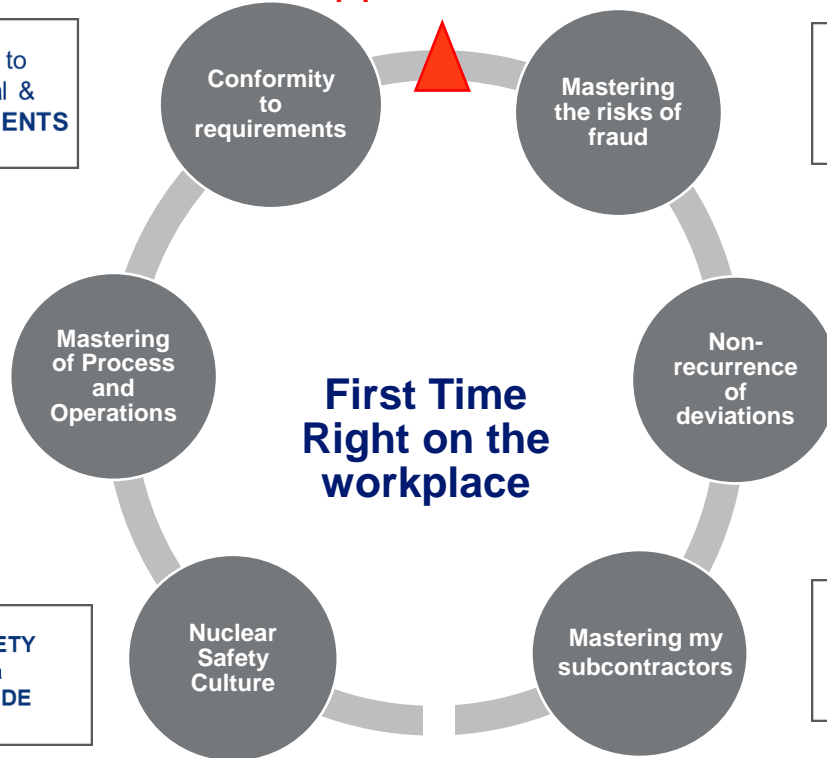

“Right First Time” Golden Rules

Supplier contract

I secure my capability to **COMPLY** with technical & documentary **REQUIREMENTS**



I guarantee the **CERTIFICATES** and **REPORTS** data


I identify the deviations' **ROOT CAUSES** and I **ERADICATE** them



I guarantee the **CONFORMITY** of my subcontractor's deliveries



I demonstrate my **CONTROL** of high stake **PROCESSES**



I share the nuclear **SAFETY** stakes and develop a **QUESTIONING ATTITUDE**

“Right First Time” Golden Rules



I share the nuclear **SAFETY** stakes and develop a **QUESTIONING ATTITUDE**

I am accountable for an appropriate **Nuclear Safety culture**.
Safety is my priority.
 I make sure my teams know the **impact** of their jobs **on Nuclear Safety**.
 I encourage them to have a **questioning attitude** and avoid an excess of confidence.



I guarantee the **CERTIFICATES** and **REPORTS** data

I ensure the **integrity and consistency of data** from the first operation to the release of End Of Manufacturing Report (EOMR) and in particular :

- **The recordings** in my possession **are compliant** to the original **certificates**, manufacturing and testing records.
- I deal with matters related to fraud (**CFSI**) at the highest level



I guarantee the **CONFORMITY** of my subcontractor’s deliveries

I ensure the proper **cascading of requirements** to the full subcontracting chain.
 I ensure **my subcontractor capability** to comply to my requirements that I adjust, if possible, **before contractualization**. To do so I favor the use of a **compliance matrix**.



I identify the deviations’ **ROOT CAUSES** and I **ERADICATE** them

I use a structured approach to **identify and eradicate the deviations root causes**.
 I upgrade the work **standards** consequently.
 I **stop production** immediately in case of **deviation**

“Right First Time” Golden Rules



I demonstrate my **CONTROL**
of high stake **PROCESSES**

I define and put under control the **key process parameters** to secure the product compliance .
I **train my teams** to comply to these parameters and ensure their ability to control them.



I secure my capability to
COMPLY with technical &
documentary **REQUIREMENTS**

I confirm my capability to meet my customer requirements before the contractualization through an in-depth analysis and the **compliance matrix**.
When needed I am **proactively proposing improvement** and optimization of the requirements.

“Right First Time” Golden Rules



I share the nuclear **SAFETY** stakes and develop a **QUESTIONING ATTITUDE**



I guarantee the **CERTIFICATES** and **REPORTS** data



I guarantee the **CONFORMITY** of my subcontractor’s deliveries



I identify the deviations’ **ROOT CAUSES** and I **ERADICATE** them



I demonstrate my **CONTROL** of high stake **PROCESSES**



I secure my capability to **COMPLY** with technical & documentary **REQUIREMENTS**