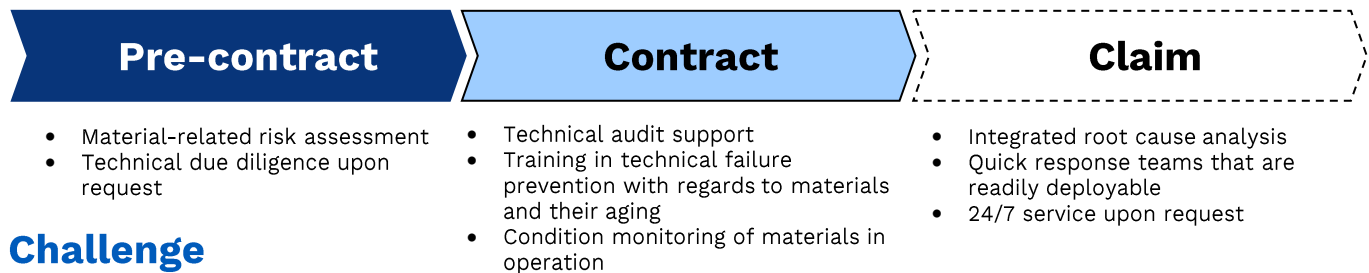


## Support in Balancing Claim Risks over the Life-Time of an Insurance Contract

The Technical Center offers a structured three-step approach based on 30 years of materials experience in the industry.



### Challenge

Insurance companies need to balance their claim risks over the lifetime of an insurance contract

### Solution

The Technical Center covers the whole lifetime of an insurance contract – not only the support in case of failed machinery or components.

- A material-related risk assessment providing a structured approach as basis to calculate the insurance fees
- During contract audits and monitoring we help our client to avoid any unplanned material-related shut-downs
- In the event of a claim the Technical Center will coordinate and execute quality or failure assessments. Root cause analyses are performed with tangible recommendations to prevent similar failures in the future.

### Customer benefits

- Obtain reliable results through numerous methods accredited according to DIN EN ISO/IEC 17025:2018\*) and experience in the field of materials and root cause analysis for more than three decades
- Rely on our experience in coordinating authorities and inspection bodies throughout the claim
- Achieve comprehensive solution with integration of other disciplines if required (for example, non-destructive examination, design, thermo-hydraulics)

\*) the accreditation is valid only for the scope as listed in appendix of certificate D-PL-21039-03-00 and in list of test methods:  
<https://www.dakks.de/de/akkreditierte-stellen-suche.html>;  
<https://www.framatome.com/EN/customer-1668/certificates-and-accreditations.html>



Fractured blades of industrial steam turbine

### References

- Root cause analysis for German and international nuclear, fossil and renewable power stations.
- Cooperation with Allianz in the fields of offshore wind generation, chemical process plants, automotive and oil and gas industry

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